

DIRECT ENERGY REGULATED SERVICES

Regulated Gas Sites:												
	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11
Residential Sites	669,730	670,871	672,164	672,290	672,121	671,504	668,511	667,804	665,104	661,705	657,434	650,958
Non-Residential Sites	60,169	60,244	60,289	59,879	59,935	59,921	58,062	58,053	58,079	58,103	57,985	57,822
	729,899	731,115	732,453	732,169	732,056	731,425	726,573	725,857	723,183	719,808	715,419	708,780
	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
Residential Sites	644,151	634,955	629,709	626,759	623,637	621,394	619,613	617,328	613,103	609,406	605,658	600,889
Non-Residential Sites	57,582	57,087	56,874	56,756	56,601	56,425	56,390	56,372	56,301	56,230	56,256	56,232
	701,733	692,042	686,583	683,515	680,238	677,819	676,003	673,700	669,404	665,636	661,914	657,121
	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Residential Sites	596,675	593,951	592,605	590,571	588,484	586,604	584,355	581,078	583,641	580,346	577,862	576,106
Non-Residential Sites	55,991	55,899	55,551	55,487	55,342	55,319	55,528	55,131	55,047	54,883	54,760	54,542
	652,666	649,850	648,156	646,058	643,826	641,923	639,883	636,209	638,688	635,229	632,622	630,648
	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Residential Sites	575,573	575,312	574,019	572,606	572,515	570,923	568,422	566,769	565,454	561,186	560,222	557,960
Non-Residential Sites	54,457	54,366	53,909	53,587	53,307	52,904	52,578	52,353	52,140	51,989	51,987	51,886
	630,030	629,678	627,928	626,193	625,822	623,827	621,000	619,122	617,594	613,175	612,209	608,846
	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Residential Sites	555,699	555,674	555,234	554,332	551,561	550,112	548,831	546,753	545,237	544,308	543,609	542,130
Non-Residential Sites	51,908	51,890	51,822	51,804	51,656	51,652	51,495	51,388	51,388	51,353	51,388	51,259
	607,607	607,564	607,056	606,136	603,217	601,764	600,326	598,141	596,625	595,661	594,997	593,389
	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Residential Sites	540,823	538,954	537,346	534,949	533,681	529,826	525,752	522,648	519,959	517,649	514,852	507,534
Non-Residential Sites	51,151	51,090	51,087	51,028	51,010	50,831	50,638	50,407	50,246	50,134	49,996	49,756
	591,974	590,044	588,433	585,977	584,691	580,657	576,390	573,055	570,205	567,783	564,848	557,290
	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17
Residential Sites	504,803	504,047	504,266	505,161	505,431	504,878	505,109	505,113	504,700	503,438	502,336	496,993
Non-Residential Sites	49,756	49,718	49,590	49,595	49,543	49,535	49,594	49,545	49,433	49,232	49,098	53,770
	554,559	553,765	553,856	554,756	554,974	554,413	554,703	554,658	554,133	552,670	551,434	550,763
	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
Residential Sites	495,465	495,435	495,663	494,762	493,300	491,764	490,140	487,556	484,855	483,368	481,861	479,831
Non-Residential Sites	53,593	53,411	53,302	53,109	52,981	52,255	52,128	51,835	51,524	51,370	51,155	50,952
	549,058	548,846	548,965	547,871	546,281	544,019	542,268	539,391	536,379	534,738	533,016	530,783
	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Residential Sites	477,942	476,593	475,487	474,442	473,027	471,467	470,045	467,830	465,821	462,909	460,737	459,493
Non-Residential Sites	50,715	50,397	50,231	50,168	49,982	49,817	49,719	49,496	49,291	49,002	48,858	48,723
	528,657	526,990	525,718	524,610	523,009	521,284	519,764	517,326	515,112	511,911	509,595	508,216

Regulated Electricity Sites:												
	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11
Residential Sites	121,248	121,122	120,805	118,801	118,829	118,212	118,289	118,304	118,306	118,008	116,874	114,195
Non-Residential Sites	46,481	46,110	45,592	44,125	43,842	43,689	43,796	43,698	43,940	43,733	43,444	43,101
	167,729	167,232	166,397	162,926	162,671	161,901	162,085	162,002	162,246	161,741	160,318	157,296
	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
Residential Sites	111,726	108,773	107,512	106,958	104,635	104,101	103,893	104,033	102,699	102,416	101,665	101,334
Non-Residential Sites	42,403	41,303	40,487	40,252	40,042	39,939	39,808	39,734	39,656	39,452	39,284	39,034
	154,129	150,076	147,999	147,210	144,677	144,040	143,701	143,767	142,355	141,898	140,949	140,368
	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Residential Sites	101,138	101,024	100,199	99,218	99,621	99,868	100,147	98,480	98,496	98,437	98,359	98,447
Non-Residential Sites	37,949	37,902	37,758	37,670	37,485	37,402	37,649	37,285	37,080	36,981	36,798	36,709
	139,087	138,926	137,957	136,888	137,106	137,270	137,796	135,765	135,576	135,418	135,157	135,156
	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Residential Sites	98,602	98,710	98,016	97,723	98,388	98,564	98,448	98,578	99,227	98,593	98,842	98,739
Non-Residential Sites	37,339	37,190	36,527	36,085	36,002	35,811	35,577	35,512	35,365	35,404	35,348	35,236
	135,941	135,900	134,543	133,808	134,390	134,375	134,025	134,090	134,592	133,997	134,190	133,975
	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Residential Sites	97,852	98,302	98,641	98,240	98,889	99,224	99,077	99,326	99,525	99,540	98,586	97,830
Non-Residential Sites	35,031	34,968	34,793	34,559	34,648	34,710	34,615	34,642	34,726	34,628	34,675	34,679
	132,883	133,270	133,434	132,799	133,537	133,934	133,692	133,968	134,251	134,168	133,261	132,509
	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Residential Sites	97,759	97,543	97,679	97,275	97,644	97,434	95,515	94,662	94,425	94,233	93,654	92,125
Non-Residential Sites	34,542	34,526	34,458	34,393	34,318	34,201	34,124	34,136	34,079	33,875	33,791	33,139
	132,301	132,069	132,137	131,668	131,962	131,635	129,639	128,798	128,504	128,108	127,445	125,264
	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17
Residential Sites	91,893	91,845	91,868	92,258	92,000	91,963	92,020	92,090	92,058	91,070	90,941	86,291
Non-Residential Sites	33,017	32,911	32,651	32,671	32,478	32,443	32,435	32,412	32,277	32,217	32,029	35,201
	124,910	124,756	124,519	124,929	124,478	124,406	124,455	124,502	124,335	123,287	122,970	121,492
	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
Residential Sites	86,075	85,760	85,812	85,946	85,648	85,321	84,999	84,320	83,832	83,443	83,260	82,846
Non-Residential Sites	35,113	34,802	34,678	34,739	34,529	34,409	34,304	34,087	34,006	33,950	33,909	33,845
	121,188	120,562	120,490	120,685	120,177	119,730	119,303	118,407	117,838	117,393	117,169	116,691
	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Residential Sites	82,435	82,259	82,104	81,785	81,395	80,714	80,358	79,744	79,505	78,836	78,340	77,900
Non-Residential Sites	33,727	33,659	33,686	33,716	34,579	34,484	34,599	34,501	34,463	34,412	34,282	34,255
	116,162	115,918	115,790	115,501	115,974	115,198	114,957	114,245	113,968	113,248	112,622	112