

DIRECT ENERGY REGULATED SERVICES

| Regulated Gas Sites: | | | | | | | | | | | | |
|-----------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 |
| Residential Sites | 669,730 | 670,871 | 672,164 | 672,290 | 672,121 | 671,504 | 668,511 | 667,804 | 665,104 | 661,705 | 657,434 | 650,958 |
| Non-Residential Sites | 60,169 | 60,244 | 60,289 | 59,879 | 59,935 | 59,921 | 58,062 | 58,053 | 58,079 | 58,103 | 57,985 | 57,822 |
| | 729,899 | 731,115 | 732,453 | 732,169 | 732,056 | 731,425 | 726,573 | 725,857 | 723,183 | 719,808 | 715,419 | 708,780 |
| | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 | Sep-12 | Oct-12 | Nov-12 | Dec-12 |
| Residential Sites | 644,151 | 634,955 | 629,709 | 626,759 | 623,637 | 621,394 | 619,613 | 617,328 | 613,103 | 609,406 | 605,658 | 600,889 |
| Non-Residential Sites | 57,582 | 57,087 | 56,874 | 56,756 | 56,601 | 56,425 | 56,390 | 56,372 | 56,301 | 56,230 | 56,256 | 56,232 |
| | 701,733 | 692,042 | 686,583 | 683,515 | 680,238 | 677,819 | 676,003 | 673,700 | 669,404 | 665,636 | 661,914 | 657,121 |
| | Jan-13 | Feb-13 | Mar-13 | Apr-13 | May-13 | Jun-13 | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 |
| Residential Sites | 596,675 | 593,951 | 592,605 | 590,571 | 588,484 | 586,604 | 584,355 | 581,078 | 583,641 | 580,346 | 577,862 | 576,106 |
| Non-Residential Sites | 55,991 | 55,899 | 55,551 | 55,487 | 55,342 | 55,319 | 55,528 | 55,131 | 55,047 | 54,883 | 54,760 | 54,542 |
| | 652,666 | 649,850 | 648,156 | 646,058 | 643,826 | 641,923 | 639,883 | 636,209 | 638,688 | 635,229 | 632,622 | 630,648 |
| | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Jul-14 | Aug-14 | Sep-14 | Oct-14 | Nov-14 | Dec-14 |
| Residential Sites | 575,573 | 575,312 | 574,019 | 572,606 | 572,515 | 570,923 | 568,422 | 566,769 | 565,454 | 561,186 | 560,222 | 557,960 |
| Non-Residential Sites | 54,457 | 54,366 | 53,909 | 53,587 | 53,307 | 52,904 | 52,578 | 52,353 | 52,140 | 51,989 | 51,987 | 51,886 |
| | 630,030 | 629,678 | 627,928 | 626,193 | 625,822 | 623,827 | 621,000 | 619,122 | 617,594 | 613,175 | 612,209 | 609,846 |
| | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 | Dec-15 |
| Residential Sites | 555,699 | 555,674 | 555,234 | 554,332 | 551,561 | 550,112 | 548,831 | 546,753 | 545,237 | 544,308 | 543,609 | 542,130 |
| Non-Residential Sites | 51,908 | 51,890 | 51,822 | 51,804 | 51,656 | 51,652 | 51,495 | 51,388 | 51,388 | 51,353 | 51,388 | 51,259 |
| | 607,607 | 607,564 | 607,056 | 606,136 | 603,217 | 601,764 | 600,326 | 598,141 | 596,625 | 595,661 | 594,997 | 593,389 |
| | Jan-16 | Feb-16 | Mar-16 | Apr-16 | May-16 | Jun-16 | Jul-16 | Aug-16 | Sep-16 | Oct-16 | Nov-16 | Dec-16 |
| Residential Sites | 540,823 | 538,954 | 537,346 | 534,949 | 533,681 | 529,826 | 525,752 | 522,648 | 519,959 | 517,649 | 514,852 | 507,534 |
| Non-Residential Sites | 51,151 | 51,090 | 51,087 | 51,028 | 51,010 | 50,831 | 50,638 | 50,407 | 50,246 | 50,134 | 49,996 | 49,756 |
| | 591,974 | 590,044 | 588,433 | 585,977 | 584,691 | 580,657 | 576,390 | 573,055 | 570,205 | 567,783 | 564,848 | 557,290 |
| | Jan-17 | Feb-17 | Mar-17 | Apr-17 | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 |
| Residential Sites | 504,803 | 504,047 | 504,266 | 505,161 | 505,431 | 504,878 | 505,109 | 505,113 | 504,700 | 503,438 | 502,336 | 496,993 |
| Non-Residential Sites | 49,756 | 49,718 | 49,590 | 49,595 | 49,543 | 49,535 | 49,594 | 49,545 | 49,433 | 49,232 | 49,098 | 53,770 |
| | 554,559 | 553,765 | 553,856 | 554,756 | 554,974 | 554,413 | 554,703 | 554,658 | 554,133 | 552,670 | 551,434 | 550,763 |
| | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Dec-18 |
| Residential Sites | 495,465 | 495,435 | 495,663 | 494,762 | 493,300 | 491,764 | 490,140 | 487,556 | 484,855 | 483,368 | 481,861 | 479,831 |
| Non-Residential Sites | 53,593 | 53,411 | 53,302 | 53,109 | 52,981 | 52,255 | 52,128 | 51,835 | 51,524 | 51,370 | 51,155 | 50,952 |
| | 549,058 | 548,846 | 548,965 | 547,871 | 546,281 | 544,019 | 542,268 | 539,391 | 536,379 | 534,738 | 533,016 | 530,783 |
| | Jan-19 | Feb-19 | Mar-19 | Apr-19 | May-19 | Jun-19 | Jul-19 | Aug-19 | Sep-19 | Oct-19 | Nov-19 | Dec-19 |
| Residential Sites | 477,942 | 476,593 | 475,487 | - | - | - | - | - | - | - | - | - |
| Non-Residential Sites | 50,715 | 50,397 | 50,231 | - | - | - | - | - | - | - | - | - |
| | 528,657 | 526,990 | 525,718 | - | - | - | - | - | - | - | - | - |

| Regulated Electricity Sites: | | | | | | | | | | | | |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 |
| Residential Sites | 121,248 | 121,122 | 120,805 | 118,801 | 118,829 | 118,212 | 118,289 | 118,304 | 118,306 | 118,008 | 116,874 | 114,195 |
| Non-Residential Sites | 46,481 | 46,110 | 45,592 | 44,125 | 43,842 | 43,689 | 43,796 | 43,698 | 43,940 | 43,733 | 43,444 | 43,101 |
| | 167,729 | 167,232 | 166,397 | 162,926 | 162,671 | 161,901 | 162,085 | 162,002 | 162,246 | 161,741 | 160,318 | 157,296 |
| | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 | Jul-12 | Aug-12 | Sep-12 | Oct-12 | Nov-12 | Dec-12 |
| Residential Sites | 111,726 | 108,773 | 107,512 | 106,958 | 104,635 | 104,101 | 103,893 | 104,033 | 102,699 | 102,416 | 101,665 | 101,334 |
| Non-Residential Sites | 42,403 | 41,303 | 40,487 | 40,252 | 40,042 | 39,939 | 39,808 | 39,734 | 39,656 | 39,482 | 39,284 | 39,034 |
| | 154,129 | 150,076 | 147,999 | 147,210 | 144,677 | 144,040 | 143,701 | 143,767 | 142,355 | 141,898 | 140,949 | 140,368 |
| | Jan-13 | Feb-13 | Mar-13 | Apr-13 | May-13 | Jun-13 | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 |
| Residential Sites | 101,138 | 101,024 | 100,199 | 99,218 | 99,621 | 99,868 | 100,147 | 98,480 | 98,496 | 98,437 | 98,359 | 98,447 |
| Non-Residential Sites | 37,949 | 37,902 | 37,758 | 37,670 | 37,485 | 37,402 | 37,649 | 37,285 | 37,080 | 36,981 | 36,798 | 36,709 |
| | 139,087 | 138,926 | 137,957 | 136,888 | 137,106 | 137,270 | 137,796 | 135,765 | 135,576 | 135,418 | 135,157 | 135,156 |
| | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Jul-14 | Aug-14 | Sep-14 | Oct-14 | Nov-14 | Dec-14 |
| Residential Sites | 98,602 | 98,710 | 98,016 | 97,723 | 98,388 | 98,564 | 98,448 | 98,578 | 99,227 | 98,593 | 98,842 | 98,739 |
| Non-Residential Sites | 37,339 | 37,190 | 36,527 | 36,085 | 36,002 | 35,811 | 35,577 | 35,512 | 35,365 | 35,404 | 35,348 | 35,236 |
| | 135,941 | 135,900 | 134,543 | 133,808 | 134,390 | 134,375 | 134,025 | 134,090 | 134,592 | 133,997 | 134,190 | 133,975 |
| | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 | Dec-15 |
| Residential Sites | 97,852 | 98,302 | 98,641 | 98,240 | 98,889 | 99,224 | 99,077 | 99,326 | 99,525 | 99,540 | 98,586 | 97,830 |
| Non-Residential Sites | 35,031 | 34,968 | 34,793 | 34,559 | 34,648 | 34,710 | 34,615 | 34,642 | 34,726 | 34,628 | 34,675 | 34,679 |
| | 132,883 | 133,270 | 133,434 | 132,799 | 133,537 | 133,934 | 133,692 | 133,968 | 134,251 | 134,168 | 133,261 | 132,509 |
| | Jan-16 | Feb-16 | Mar-16 | Apr-16 | May-16 | Jun-16 | Jul-16 | Aug-16 | Sep-16 | Oct-16 | Nov-16 | Dec-16 |
| Residential Sites | 97,759 | 97,543 | 97,679 | 97,275 | 97,644 | 97,434 | 95,515 | 94,662 | 94,425 | 94,233 | 93,654 | 92,125 |
| Non-Residential Sites | 34,542 | 34,526 | 34,458 | 34,393 | 34,318 | 34,201 | 34,124 | 34,136 | 34,079 | 33,875 | 33,791 | 33,139 |
| | 132,301 | 132,069 | 132,137 | 131,668 | 131,962 | 131,635 | 129,639 | 128,798 | 128,504 | 128,108 | 127,445 | 125,264 |
| | Jan-17 | Feb-17 | Mar-17 | Apr-17 | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 |
| Residential Sites | 91,893 | 91,845 | 91,868 | 92,258 | 92,000 | 91,963 | 92,020 | 92,090 | 92,058 | 91,070 | 90,941 | 86,291 |
| Non-Residential Sites | 33,017 | 32,911 | 32,651 | 32,671 | 32,478 | 32,443 | 32,435 | 32,412 | 32,277 | 32,217 | 32,029 | 35,201 |
| | 124,910 | 124,756 | 124,519 | 124,929 | 124,478 | 124,406 | 124,455 | 124,502 | 124,335 | 123,287 | 122,970 | 121,492 |
| | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Dec-18 |
| Residential Sites | 86,075 | 85,760 | 85,812 | 85,946 | 85,648 | 85,321 | 84,999 | 84,320 | 83,832 | 83,443 | 83,260 | 82,846 |
| Non-Residential Sites | 35,113 | 34,802 | 34,678 | 34,739 | 34,529 | 34,409 | 34,304 | 34,087 | 34,006 | 33,950 | 33,909 | 33,845 |
| | 121,188 | 120,562 | 120,490 | 120,685 | 120,177 | 119,730 | 119,303 | 118,407 | 117,838 | 117,393 | 117,169 | 116,691 |
| | Jan-19 | Feb-19 | Mar-19 | Apr-19 | May-19 | Jun-19 | Jul-19 | Aug-19 | Sep-19 | Oct-19 | Nov-19 | Dec-19 |
| Residential Sites | 82,435 | 82,259 | 82,104 | - | - | - | - | - | - | - | - | - |
| Non-Residential Sites | 33,727 | 33,659 | 33,686 | - | - | - | - | - | - | - | - | - |
| | 116,162 | 115,918 | 115,790 | - | - | - | - | - | - | - | - | - |