

Direct Energy Regulated Services

Terms and Conditions of REA Regulated Rate Service

Effective July 1, 2006

Table of Contents

ARTICLE 1 PREAMBLE..... 1

ARTICLE 2 DEFINITIONS AND INTERPRETATION..... 1

 2.1 DEFINITIONS 1

 2.2 CONFLICTS 4

 2.3 HEADINGS 4

 2.4 EXTENDED MEANINGS 4

 2.5 CHARGES AND FEES 5

ARTICLE 3 GENERAL PROVISIONS..... 5

 3.1 EFFECTIVE DATE..... 5

 3.2 CUSTOMERS BOUND BY TERMS AND CONDITIONS 5

 3.3 MODIFICATION OF REGULATED RATE TARIFF..... 5

 3.4 REGULATORY APPROVAL AND AMENDMENT 6

 3.5 APPLICABLE TAXES..... 6

 3.6 USE OF REA REGULATED RATE SERVICE..... 6

ARTICLE 4 REGULATED RATE SERVICE 6

 4.1 REQUIREMENTS FOR OBTAINING REA REGULATED RATE SERVICE 6

 4.2 REFUSAL OF REA REGULATED RATE SERVICE 7

 4.3 CREDIT INFORMATION 8

 4.4 FAILURE TO PROVIDE INFORMATION 9

 4.5 CUSTOMER CHANGE OF NAME OR INFORMATION 9

ARTICLE 5 FINANCIAL SECURITY REQUIREMENTS 9

 5.1 REQUIREMENT FOR DEPOSIT..... 9

 5.2 WAIVER OF DEPOSIT REQUIREMENT 10

 5.3 MAXIMUM DEPOSIT 10

 5.4 USE OF DEPOSIT FOR NON-PAYMENT 10

 5.5 RETURN OF DEPOSIT 10

 5.6 INTEREST PAYABLE ON DEPOSITS..... 11

ARTICLE 6 CLOSING AN ACCOUNT..... 11

 6.1 NOTICE TO CLOSE AN ACCOUNT..... 11

 6.2 RESPONSIBILITY FOR PAYMENT..... 11

ARTICLE 7 MEASUREMENT OF ENERGY CONSUMPTION 12

 7.1 MEASUREMENT PROVIDED BY ATCO ELECTRIC 12

 7.2 METER TESTING 12

ARTICLE 8	BILLINGS AND PAYMENT	12
8.1	RESPONSIBILITY TO PAY	12
8.2	LATE PAYMENT CHARGE	13
8.3	REMEDIES FOR NON-PAYMENT.....	13
8.4	RESTORATION OF REA REGULATED RATE SERVICE	13
8.5	PARTIAL PAYMENTS.....	14
8.6	DISHONORED CHEQUES.....	14
8.7	NOVELTY PAYMENTS.....	14
ARTICLE 9	RESPONSIBILITY AND LIABILITY.....	15
9.1	INTERRUPTION OF REA REGULATED RATE SERVICE	15
9.2	FORCE MAJEURE	15
9.3	LIMITATION OF DIRECT ENERGY RS' LIABILITY TO CUSTOMER	15
9.4	INDEMNIFICATION BY CUSTOMER.....	16
9.5	INDEMNIFICATION BY DIRECT ENERGY RS	17
ARTICLE 10	DISPUTE RESOLUTION	17
10.1	RESOLUTION BY DIRECT ENERGY RS AND CUSTOMERS	17
10.2	RESOLUTION BY A THIRD PARTY	18
ARTICLE 11	MISCELLANEOUS	18
11.1	COMPLIANCE WITH APPLICABLE LEGAL AUTHORITIES.....	18
11.2	NO ASSIGNMENT	18
11.3	NO WAIVER.....	19
PRICE SCHEDULE	20

TERMS AND CONDITIONS OF REA REGULATED RATE SERVICE

ARTICLE 1

PREAMBLE

ATCO Electric Ltd. ("ATCO Electric") has made arrangements with Direct Energy Regulated Services ("Direct Energy RS"), a business unit of Direct Energy Marketing Limited, to provide Regulated Rate Service to Rural Electrification Association Customers residing within the service area of Rural Electrification Associations that have consented to such arrangements.

Direct Energy RS' REA Regulated Rate Tariff includes these Terms and Conditions and the attached Price Schedule that sets out the prices for certain services related to the provision of REA Regulated Rate Service.

Direct Energy's REA Regulated Rate Tariff is available for public inspection at Direct Energy RS' website www.directenergyregulatedservices.com and during normal business hours at Direct Energy RS' Calgary business office.

ARTICLE 2

DEFINITIONS AND INTERPRETATION

2.1 Definitions

The following words and phrases, whenever used in the REA Regulated Rate Tariff, shall have the following meanings:

"Association" means the Rural Electrification Association or its successor in whose Service Area Direct Energy RS provides REA Regulated Rate Service.

"Association Member" means a member of the Association.

"ATCO Electric" means ATCO Electric Ltd.

"Association Terms and Conditions" means the Association's Terms and Conditions for Distribution Access Service and any terms and conditions applicable to distribution service connections.

"Business Day" means any day other than Saturday, Sunday or a holiday as defined in the *Interpretation Act*, R.S.A., 2000, c. I-8.

"Customer" means an Association Member that is an Eligible Customer and purchases Electricity for that Person's own use on a site located within the Association's Service Area and in respect of which the Association Member is entitled to receive REA Regulated Rate Service.

"Customer of Record" means the Association Member for whom Direct Energy RS has opened an account pursuant to Section 4.1.

"Direct Energy RS" means Direct Energy Regulated Services, a business unit of Direct Energy Marketing Limited.

"Distribution Access Service" has the meaning ascribed to that term in the EUA and provided to Customers by means of the Association's Distribution System.

"Distribution System" has the meaning ascribed to that term in the EUA.

"Distribution Tariff" means the Association's tariff for the provision of Distribution Access Service approved by the REA Board and as amended from time to time.

"Electricity" has the meaning ascribed to that term in the EUA, expressed in kilowatt hours.

"Electricity Services" has the meaning ascribed to that term in the EUA.

"Eligible Customer" has the meaning ascribed to that term in the *Regulated Default Supply Regulation*, AR 168/2003, as amended.

"EUA" means the *Electric Utilities Act*, S.A. 2003, c.E - 5.1, including the regulations enacted thereunder, as amended.

"Facilities" means physical plant including, without limitation, transmission and distribution lines, transformers, meters, equipment and machinery.

"Force Majeure" means circumstances not reasonably within the control of Direct Energy RS, including acts of God, strikes, lockouts or other industrial disturbances, acts of the public enemy, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, high water, washouts, inclement weather, orders or acts of civil or military authorities, civil disturbances, explosions, breakdown or accident to equipment, mechanical breakdowns, interruption of supply, goods or services including Electricity or Distribution Access Service, the intervention of federal, provincial, state or local government or from any of their agencies or boards, the order or direction of any court, and any other cause, whether of the kind herein enumerated or otherwise.

"Independent System Operator" means the meaning ascribed to that term in the EUA.

"Interconnected Electric System" has the meaning ascribed to that term in the EUA.

"Person" means a person, firm, partnership, corporation, organization or association, and includes an individual member thereof.

"Price Schedule" means the schedule of service items and prices attached to these Terms and Conditions.

"Rate Schedules" means the rate schedules to the REA Regulated Rate Tariff..

"REA" means an incorporated Rural Electrification Association that has consented to the arrangements between ATCO Electric and Direct Energy RS under which Direct Energy RS will provide REA Regulated Rate Service;

"REA Board" means the Board of Directors of the Association.

"REA Regulated Rate Service" means the service that is required by the EUA to be provided in accordance with a regulated rate tariff.

"REA Regulated Rate Tariff" means Direct Energy RS' regulated rate tariff including these Terms and Conditions and the Price Schedule applicable to the provision of REA Regulated Rate Service to Association Members.

"Retailer" has the meaning ascribed to that term in the EUA.

"Service Connection" means the Facilities that deliver Electricity to a Site

"Site" means the point where a Customer receives Electricity by means of a Service Connection.

"Terms and Conditions" means these Terms and Conditions of REA Regulated Rate Service, as amended from time to time.

"WSP" means a Person that the Association has authorized to act on its behalf pursuant to sections 104 of the EUA.

2.2 Conflicts

If there is any conflict between these Terms and Conditions and a provision of the EUA, the provision of the EUA shall govern.

2.3 Headings

The division of these Terms and Conditions into sections, subsections and other subdivisions and the insertion of headings are for convenience of reference only and shall not affect the construction or interpretation of these Terms and Conditions.

2.4 Extended Meanings

In these Terms and Conditions, words importing the singular number only shall include the plural and visa versa, words importing the masculine gender shall include the feminine and neuter gender and vice versa and words importing persons shall include individuals, partnerships, associations, trusts, unincorporated organizations and corporations.

2.5 Charges and Fees

Except for Section 8.2, all charges and fees referred to in these Terms and Conditions are as set out in the Price Schedule.

ARTICLE 3 GENERAL PROVISIONS

3.1 Effective Date

These Terms and Conditions are effective on the date shown below.

3.2 Customers Bound by Terms and Conditions

The Terms and Conditions of REA Regulated Rate Service apply to each Customer. As a condition of obtaining REA Regulated Rate Service, the Customer agrees to be bound by these Term and Conditions and the attached Price Schedule.

3.3 Modification of REA Regulated Rate Tariff

No agreement can provide for the waiver or amendment of any part of these Terms and Conditions unless such agreement is first filed with and approved by the REA Board .

3.4 Approval and Amendment

These Terms and Conditions have been approved by the REA Board and filed with the Alberta Energy and Utilities Board for information. Direct Energy RS may amend these Terms and Conditions by filing a notice of amendment for approval with the REA Board.

3.5 Applicable Taxes

The Customer shall pay all taxes, fees or assessments that Direct Energy RS is required to collect from time to time as required pursuant to any statute, regulation, or other governmental directive, order or decision that relates to REA Regulated Rate Service.

3.6 Use of REA Regulated Rate Service

REA Regulated Rate Service is provided for the Customer's use only, and the Customer shall not sell or otherwise permit another person to acquire such service.

ARTICLE 4 REA REGULATED RATE SERVICE

4.1 Requirements for Obtaining REA Regulated Rate Service

Eligibility for a prospective Customer to obtain REA Regulated Rate Service shall be determined in accordance with the EUA.

At its sole discretion, Direct Energy RS may require any prospective Customer to provide such proof of identification as Direct Energy RS considers appropriate in the circumstances.

A prospective Customer, who is not receiving REA Regulated Rate Service from Direct Energy RS, must complete an application in writing to obtain REA Regulated Rate Service at a Site. Direct Energy RS will endeavor to open an account and commence REA Regulated Rate Service at a Site within 7 days of receiving a completed application from a Customer. Expedited connection of REA Regulated Rate Service is available at an additional charge in accordance with the Price Schedule.

If Direct Energy RS approves a Customer's application for REA Regulated Rate Service, Direct Energy RS will open an account for the Customer for REA Regulated Rate Service at the applied for Site and the Customer shall be the "Customer of Record" for the Site, and will pay Direct

Energy RS an account connection charge for opening the account in accordance with the Price Schedule.

The Customer will be responsible to pay to Direct Energy RS all amounts charged to the account from the time the account is opened until it is closed as provided in Section 6.1, or if REA Regulated Rate Service is discontinued or disconnected as provided in Sections 4.4 and 8.4.

4.2 Refusal of REA Regulated Rate Service

Direct Energy RS reserves the right to refuse to provide REA Regulated Rate Service to a prospective Customer when:

- (a) the prospective Customer has not provided the deposit required by Direct Energy RS pursuant to Section 5.1;
- (b) the prospective Customer cannot demonstrate a satisfactory credit rating or credit history;
- (c) the prospective Customer has an outstanding balance with Direct Energy RS for REA Regulated Rate Service; or
- (d) the prospective Customer has not complied with the applicable provisions of these Terms and Conditions.

Direct Energy RS reserves the right to refuse to provide REA Regulated Rate Service to a prospective Customer at a Site when a previous Customer at the Site had a history of non-payment and Direct Energy RS reasonably believes that the defaulting Customer would continue to occupy the premises located at the Site.

4.3 Credit Information

Direct Energy RS may at any time request the following information:

- (a) from a prospective Customer, such information that Direct Energy RS considers reasonably necessary to determine the prospective Customer's credit history and credit risk; and
- (b) from an existing Customer, such information that Direct Energy RS considers reasonably necessary to determine:
 - (i) the Customer's credit history, and
 - (ii) the creditworthiness of the Customer when the Customer has paid a bill late more than once in any four month period or where Direct Energy RS has reason to believe that the Customer may be a credit risk.

4.4 Failure to Provide Information

If a prospective Customer or existing Customer fails to provide information requested in accordance with Section 4.3 and does not provide a security deposit in accordance with Article 5, then Direct Energy RS may either:

- (a) refuse to provide REA Regulated Rate Service to the prospective Customer, or
- (b) discontinue or request a disconnection of REA Regulated Rate Service to the existing Customer.

4.5 Customer Change of Name or Information

The Customer must notify Direct Energy RS as soon as reasonably possible of a change of name, mailing address or telephone number. Such notification shall be provided in writing if requested by Direct Energy RS.

ARTICLE 5
FINANCIAL SECURITY REQUIREMENTS

5.1 Requirement for Deposit

Direct Energy RS, in its sole discretion, may require a deposit or an increase in an existing deposit by a Customer in circumstances it consider appropriate, including in the following circumstances:

- (a) if the prospective Customer making the application for service cannot demonstrate a satisfactory credit rating to Direct Energy RS;
- (b) the Customer has paid a bill late more than once in any four month period;
- (c) the Customer has issued more than one cheque that has been returned for non-sufficient funds in any four month period;
- (d) there has been more than a 50% increase in the Customer's average monthly consumption of Electricity over the prior four month period; or
- (e) the Customer makes a request for reconnection of service after having been disconnected for non-payment.

5.2 Waiver of Deposit Requirement

Direct Energy RS, in its sole discretion, may waive the requirement for a deposit by Customer.

5.3 Maximum Deposit

The maximum deposit Direct Energy RS will require from a Customer under this REA Regulated Rate Tariff is equal to 30% of the annual total charge payable by the Customer, as reasonably estimated by Direct Energy RS.

5.4 Use of Deposit for Non-Payment

A deposit provided by a Customer may be applied against any amounts owing for unpaid bills.

5.5 Return of Deposit

Subject to Section 5.4, a Customer's deposit will be returned when the Customer's REA Regulated Rate Service is terminated and the Customer's account is closed. A Customer's deposit may be returned to the Customer after a satisfactory payment history over a period of 12 consecutive months but no later than a period of 18 consecutive months of satisfactory payment history.

5.6 Interest Payable on Deposits

Interest will be paid on a deposit at the end of each calendar year or when the Customer's account is closed. Interest will be calculated using simple interest on the daily balance of any cash deposit held by Direct Energy RS in respect of the Customer. The interest rate applicable for each year is the greater of 2.5 percent per annum or the interest rate specified under the *Residential Tenancies Act*.

Interest payable under this section may be applied against any amounts owing for unpaid bills.

ARTICLE 6 CLOSING AN ACCOUNT

6.1 Notice to Close an Account

A Customer may close an account for REA Regulated Rate Service at a Site by giving Direct Energy RS at least three full Business Days notice to close the account. A customer transferring to an unregulated retailer must provide Direct Energy RS with 30 days notice prior to the intended transfer date.

6.2 Responsibility for Payment

The Customer is responsible for payment for all REA Regulated Rate Service provided to the Customer up to the time Direct Energy RS has closed the account and, until payment for final charges for consumption has been made.

If a Customer's REA Regulated Rate Service is discontinued by Direct Energy RS or disconnected by the WSP, the Customer is responsible for payment for all REA Regulated Rate Service provided to the Customer up to the time of such discontinuation or disconnection, and until payment for final charges for consumption has been made.

ARTICLE 7

MEASUREMENT OF ENERGY CONSUMPTION

7.1 Measurement provided by WSP

The WSP provides to Direct Energy RS under its Distribution Tariff, meter readings and estimates of consumption of Electricity by Customers. Billings to Customers under these Terms and Conditions shall be based on those meter readings and estimates. Direct Energy RS assumes no liability to the Customer for meter readings and estimates provided the WSP.

7.2 Meter Testing

If a Customer believes his or her meter to be in error, Direct Energy RS will arrange to have the meter tested by the WSP at the request of the Customer and the Customer will pay Direct Energy RS all charges for meter testing incurred by Direct Energy RS in accordance with the WSP's Terms and Conditions.

ARTICLE 8
BILLINGS AND PAYMENT

8.1 Responsibility to Pay

A bill issued to the Customer by Direct Energy RS shall be paid in full by the due date specified on the bill, such due date not to be less than 13 business days following the issuance of the bill. If a Customer loses their bill, they shall not be relieved of the obligation to pay the bill in full by the due date.

8.2 Late Payment Charge

If a Customer does not pay a bill in full by the due date, a late payment charge of 1.5% per month of the amount outstanding will be applied. The outstanding unpaid amount, including the interest charge, shall be added to the charges that become due and payable in the next bill.

8.3 Remedies for Non-Payment

If a bill remains unpaid after the due date, Direct Energy RS may require a deposit or an increase in the amount of an existing deposit.

Failure to pay a bill may result in Direct Energy RS either discontinuing the Customer's REA Regulated Rate Service or requesting a disconnection of such service.

In addition, Direct Energy RS may commence collection action. Prudent and reasonable collection costs incurred by Direct Energy RS will be added to the Customer's bill.

If a Customer's REA Regulated Rate Service is discontinued by Direct Energy RS or disconnected by the WSP, any unpaid charges in the account may be transferred to any other REA Regulated Rate Service account held by the same Person and any deposit held in respect of such account may be applied against the unpaid charges.

8.4 Restoration of REA Regulated Rate Service

In order for REA Regulated Rate Service to be restored after it has been discontinued or disconnected for non-payment, the Customer must pay all outstanding bills in full, provide a deposit to Direct Energy RS and pay the reconnection fee prescribed in the Price Schedule.

8.5 Partial Payments

Partial payments on an account will be applied to the unpaid amounts outstanding on the longest outstanding bills.

8.6 Dishonored Cheques

In addition to any late payment charge under Section 8.2 of these Terms and Conditions, a Customer whose cheque is dishonored shall pay the charge as specified in the Price Schedule.

8.7 Novelty Payments

Direct Energy RS may refuse to accept payment when Customer attempts to make payment by a cheque drawn on a form other than a bank cheque. Direct Energy RS follows the coin acceptance limitations specified in the *Currency Act*, S.C. 1985, c. C-52 as follows:

Payment in coin may be made to the maximum amount of:

Forty dollars if the denomination is two dollars or greater but does not exceed ten dollars,

Twenty-five dollars if the denomination is one dollar,

Ten dollars if the denomination is ten cents or greater but less than one dollar,

Five dollars if the denomination is five cents, and

Twenty-five cents if the denomination is one cent.

ARTICLE 9
RESPONSIBILITY AND LIABILITY

9.1 Interruption of REA Regulated Rate Service

Direct Energy RS does not own or operate the Association's Distribution System or any other part of the Interconnected Electric System and does not guarantee continuous REA Regulated Rate Service.

Direct Energy RS will endeavor at all times to provide regular and uninterrupted REA Regulated Rate Service to Customers.

9.2 Force Majeure

Direct Energy RS, is relieved of its obligations under the REA Regulated Rate Tariff and these Terms and Conditions, and shall not be liable for any failure to perform any service under the REA Regulated Rate Tariff or any term of these Terms and Conditions to the extent that and when such failure is due to, or is a consequence of, any event of Force Majeure.

9.3 Limitation of Direct Energy RS' Liability to Customer

Except for direct physical damage, loss or injury to a Customer or a Customer's property resulting from the negligence or willful misconduct of Direct Energy RS or its employees, agents or contractors acting within the scope of their employment, Direct Energy RS shall not be liable to a Customer, whether in tort, contract, strict liability or otherwise, for any loss, damage, expense, charge, cost or other liability of any kind suffered or incurred by the Customer arising out of or in any way connected with any interruption, defect, irregularity, failure, curtailment or reduction in REA Regulated Rate Service. Under no circumstances or for any reason shall Direct Energy RS be liable to a customer for any loss, injury or damage of an indirect, special, exemplary, punitive or consequential nature including, without limitation, loss of revenues, loss

of profits, loss of earnings, loss of contract, loss of opportunity, cost of capital, business interruption, claims of a Customer's customers, contractors or other third parties or any other similar loss, damage, expense, cost or liability whatsoever, whether or not any such loss, damage, expense, cost or liability was foreseeable.

Any claim by a Customer for loss, injury or damage, must be filed with Direct Energy RS within 180 days from the date of occurrence of the incident that is the subject of the claim, failing which Direct Energy RS shall have no liability to the Customer for any such loss, injury or damage.

9.4 Indemnification by Customer

Each Customer shall indemnify and hold Direct Energy RS and its employees, agents and contractors harmless from and against any claim for any loss, damage, expense, charge, cost, penalty or other liability of any kind suffered or incurred by Direct Energy RS (including charges or liability arising under the Association's Distribution Tariff arising out of or in any way connected with any failure by the Customer or its Facilities to comply with any of the provisions of the Association's Distribution Tariff applicable to the Customer or its Facilities or any legal or regulatory requirement related to Distribution Access Service required to be complied with by the Customer.

Without limiting the generality of the foregoing, Customer shall be liable to compensate Direct Energy RS for any costs, expenses or liabilities that it incurs under the provisions of the Association's Terms and Conditions arising out of or connected with any action or inaction of the Customer related to REA Regulated Rate Service.

9.5 Indemnification by Direct Energy RS

Direct Energy RS shall indemnify and hold a Customer harmless from and against direct physical loss, injury or damage to the Customer or the Customer's property resulting from the negligence or willful misconduct of Direct Energy RS or its employees, agents or contractors acting within the scope of their employment. Under no circumstances or for any reason shall Direct Energy RS be liable to a Customer for any loss, injury or damage of an indirect, special,

exemplary, punitive or consequential nature including, without limitation, loss of revenues, loss of profits, loss of earnings, loss of contract, loss of opportunity, cost of capital, business interruption, claims of a Customer's customers, contractors or other third parties or any other similar loss, damage, expense, cost or liability whatsoever, whether or not any such loss, damage, expense, cost or liability was foreseeable.

Any claim by a Customer for indemnity for loss, injury or damage, must be filed with Direct Energy RS within 180 days from the date of occurrence of the incident that is the subject of the claim, failing which Direct Energy RS shall have no obligation to indemnify the Customer for any such loss, injury or damage.

ARTICLE 10 DISPUTE RESOLUTION

10.1 Resolution by Direct Energy RS and Customer

If any dispute between Direct Energy RS and a Customer arises at any time in connection with these Terms and Conditions and the attached Price Schedule, Direct Energy RS and the Customer, acting reasonably and in good faith, shall use all reasonable efforts to resolve the dispute as soon as possible in an amicable manner. If the dispute cannot be otherwise resolved pursuant to this Section 10.1, a senior representative of Direct Energy RS and the Customer shall meet to attempt to resolve the dispute.

10.2 Resolution by Arbitrator

If any dispute has not been resolved pursuant to Section 10.1 within a reasonable time, Direct Energy RS and the Customer may pursue in Alberta any remedies available to them under applicable laws, including arbitration pursuant to the *Arbitration Act (Alberta)*.

ARTICLE 11
MISCELLANEOUS

11.1 Compliance with Applicable Legal Authorities

Direct Energy RS and the Customer are subject to, and shall comply with, all existing or future applicable federal, provincial and local laws, all existing or future orders or other actions of the Independent System Operator or of governmental authorities having applicable jurisdiction. Direct Energy RS will not be required to violate, directly or indirectly, or become a party to a violation of any requirement of the Independent System Operator or any applicable federal, provincial or local statute, regulation, bylaw, rule or order in order to provide REA Regulated Rate Service to any Customer. Direct Energy RS' obligation to provide any REA Regulated Rate Service is subject to the condition that all requisite governmental and regulatory approvals for the provision of the REA Regulated Rate Service will have been obtained and will be in force during the period of the agreement between Direct Energy RS and the Association.

11.2 No Assignment

Service under the REA Regulated Rate Tariff is not assignable.

11.3 No Waiver

The failure of Direct Energy RS to insist on any one or more instances upon strict performance of any provisions of these Terms and Conditions or applicable legislation, or to enforce any of its rights hereunder, shall not be construed as a waiver of any such provisions or the relinquishment of any such right or any other right hereunder or thereunder, which shall remain in full force and effect. No term or condition or breach of these Terms and Conditions shall be waived unless the waiver is in writing and duly executed by an authorized officer of Direct Energy RS.

Price Schedule

- | | |
|-------------------------------------------------------------------|--------------------------------------------------|
| 1. Reconnection Charge
(Section 8.4) | Amount of any applicable WSP charge plus \$25.00 |
| 2. Meter Reads, Supplementary
Meter Reads or Meter
Disputes | Amount of any applicable WSP charge |
| 3. Interval Meter Usage Data | Amount of any applicable WSP charge |
| 4. Dishonored Cheque | \$25.00 |